SOUTHWEST TN WORKFORCE BOARD

QUARTERLY DASHBOARD

September 2026







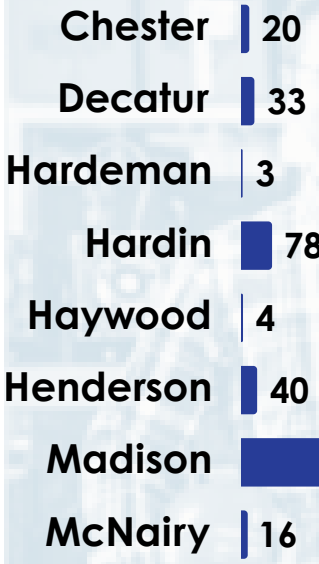
AmericanJobCenter® TENNESSEE

SERVING THE COUNTIES OF:

CHESTER, DECATUR, HARDEMAN, HARDIN, HAYWOOD, HENDERSON, MADISON, MCNAIRY

American Job Center Services

Customer Visits



AmericanJobCenter TENNESSEE

1,435

Visitors Received PY26 Q1

1,435 / 7,320

Visitors to Date PY26

TOP 5 REASONS FOR VISIT

1. Job Search/Resource Room
2. Unemployment Insurance
3. Job Fair
4. Job Search Assistance
5. Career Coaching

1,944 Services Provided



SURVEY RESULTS

Overall, **94%** of customers (801 out of 850) answered "Completely Satisfied" with our services!

Key Performance Indicator Results

Title I Adult / Dislocated Worker (DW) / Youth Enrollments

PY26 Q1

68 / 75 (90.7%)
Approaching Target

Year to Date PY26

68 / 200 (34%)

Title I / Title III Co-Enrollments

PY26 Q1

36.9% / 90% (40.9%)
Needs Improvement

Year to Date PY26

37% / 90% (40.9%)

Title III Wagner Peyser New Enrollments

PY26 Q1

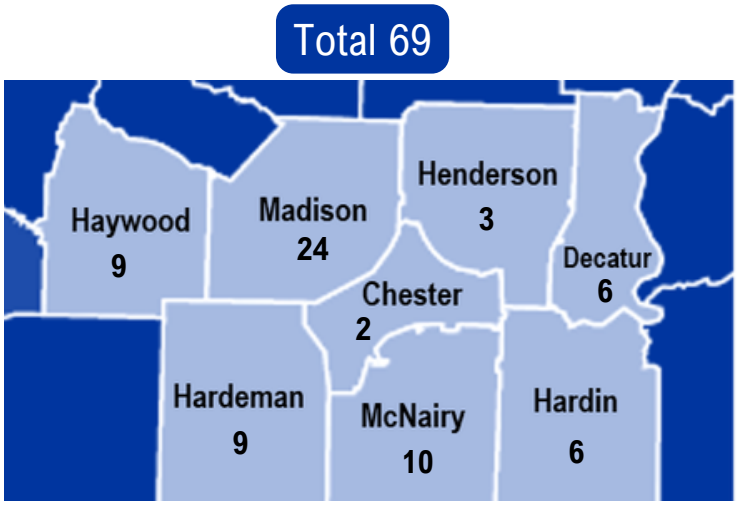
596 / 327 (182.3%)
On Target

Year to Date PY26

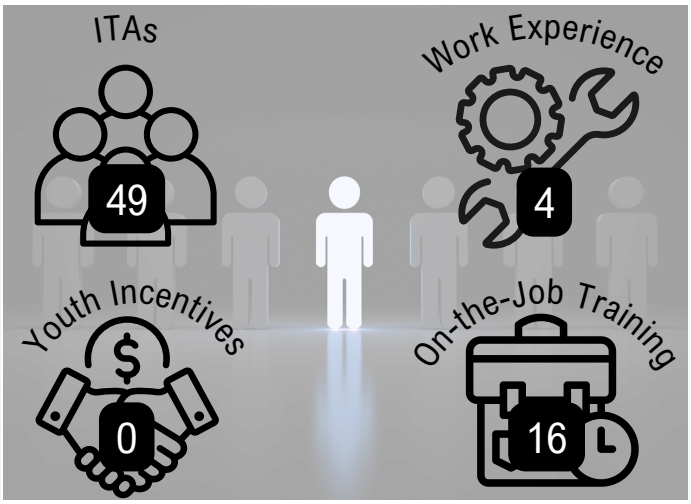
596 / 1,308 (45.6%)

Training Services

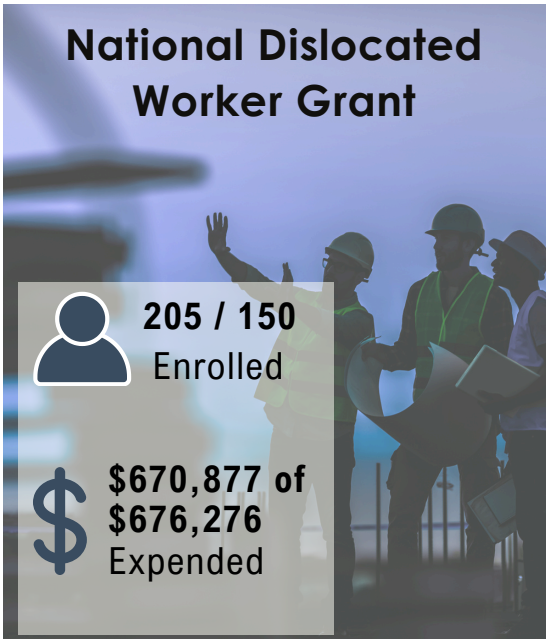
Total Enrollments by County



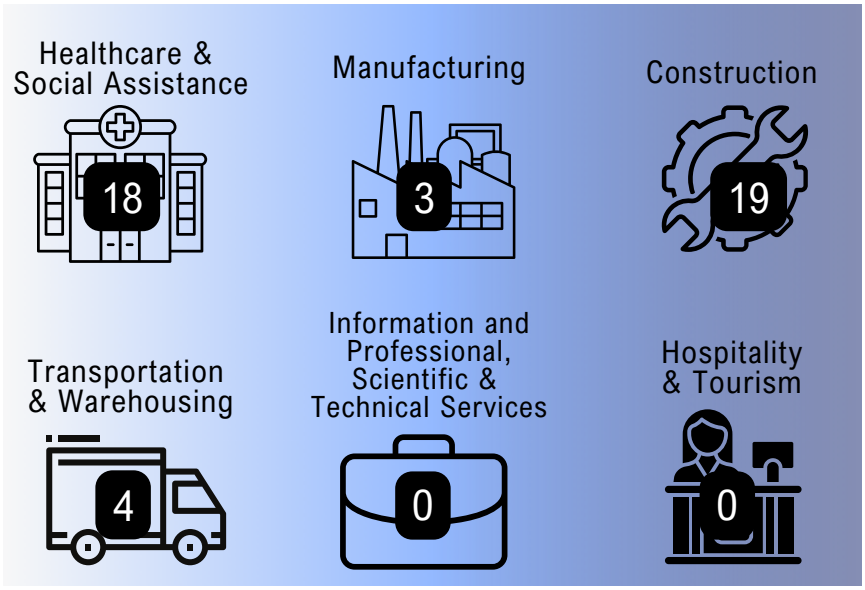
Total Enrollments by Service



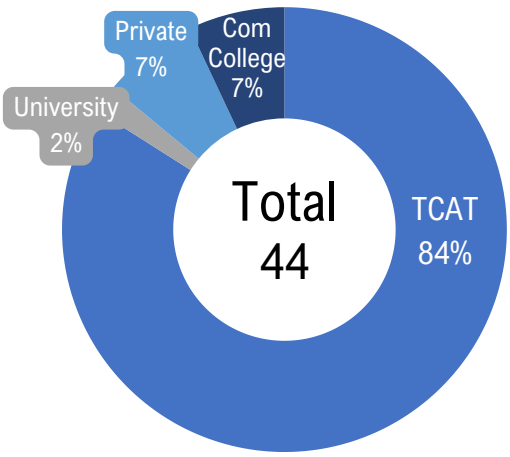
National Dislocated Worker Grant



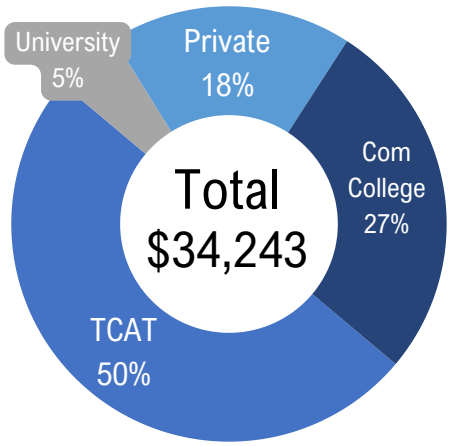
Individual Training Accounts (ITAs) By Sector



New ITAs by Provider Type



Total ITA Investment by Provider



Top 5 schools for investments

1. TCAT Jackson $9,545
2. TCAT Crump $8,126
3. Dyersburg State $6,905
4. Complete Dental $3,000
5. Drive Train $8,000

Business Services

OJT Employers by County

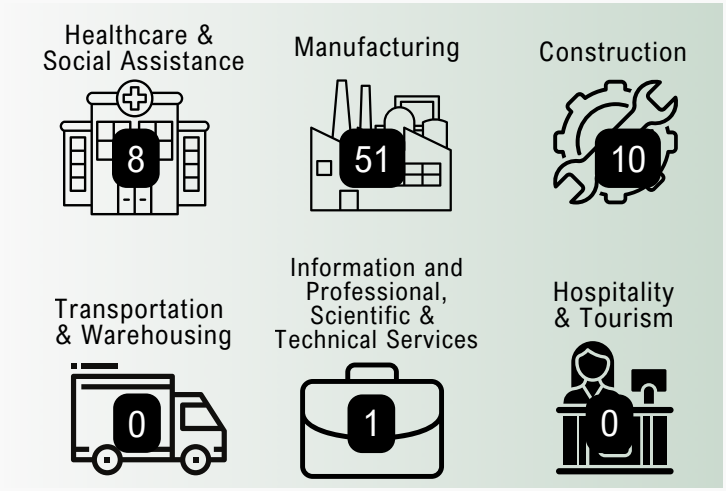
Total 10



On-the-Job Training Participants



Number Trained By Sector



Apprenticeship Grant



Virtually Speaking Webinars

Quarterly Webinar Series Hosted by West TN Workforce Boards

"Workforce Hot Topics 2026: Updates on Programs and Services Benefiting Tennessee Employers"

Number Attended:
135

All webinars are recorded and may be found when you scan the QR code or visit our YouTube page at @NWSWTNAJC

Lightcast

45
Reports Produced

- Economy Reviews
- Industry Reports
- Education Reports
- Occupation Reports

Talent Pipelines

TRANSFR Virtual Reality Headsets



0 High Schools/ Organizations Participating

0 / 205 Active Explorers

0 Careers Explored

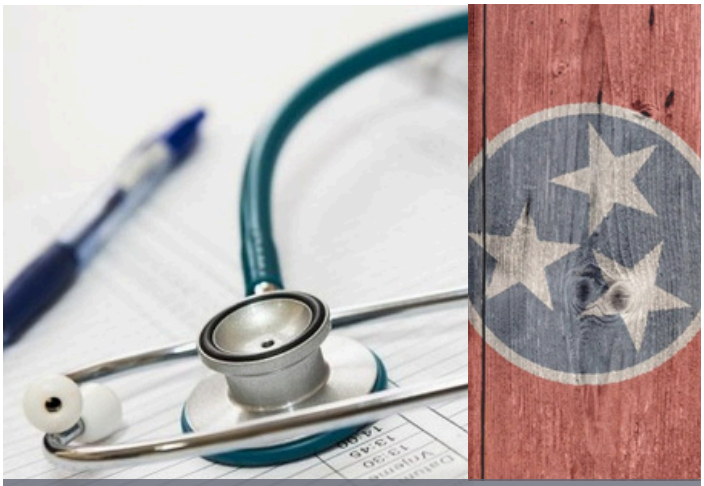
Tennessee Youth Employment Program



103 / 227
New Enrollments

$140,848 / $567,500
Expended

Rural Health Workforce Initiative



13 / 77
Enrollments

$12,442 / $225,000
Expended

Senior Community Service Employment Program (SCSEP) Grant



17 / 17
Total Served

$44,107 / $140,418
Expended

Justice Involved Individuals



5 / 47
Individuals Served

$14,975 / $246,500
Expended

Labor Force Update

108,429▼
Number in the Labor Force

104,285▲
Number Employed

4,144 ▼
Number Unemployed

3.8% ▼
Unemployment Rate September 2026

Program Highlights

American Job Centers



On June 30, 2026, **David** came to the American Job Center seeking employment and support with his job search. From the beginning, Ms. Betty's warm welcome and encouragement helped him stay positive and motivated. Employment Placement Specialist Melissa Rogers helped him strengthen his resume and navigate Jobs4TN.gov. As a veteran, David also received resume assistance from AJC Veterans' Service Staff Matthew Steele and David Forrest. Despite a setback after an interview with another employer, David remained persistent and continued applying for jobs in the same area. His determination paid off when he secured employment on August 20, 2026. Reflecting on his experience, David said, "Thanks to God, the positive attitude of Ms. Betty, and the support from Melissa, Matthew, and David, I was able to stay positive and got hired at MOST, Inc."

Business Services



Following **Titan Tire's** announcement in March 2026 that it would close, impacting 153 employees, the Southwest Tennessee Workforce Board coordinated Rapid Response meetings to support affected workers.

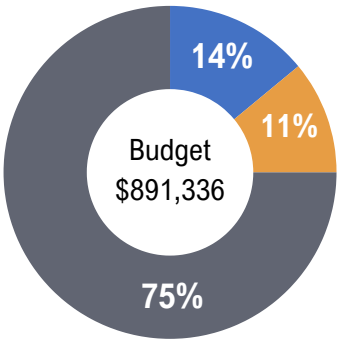
The first meetings began in June, serving the initial wave of layoffs, and included a Resume Writing Workshop on June 12. Final meetings were held in September to assist the remaining 75 impacted workers as layoffs concluded. Participants received guidance on filing Unemployment Insurance claims and weekly certifications, along with information about training opportunities, travel stipends, American Job Center services, and community partners. Resources included Adult Education, Vocational Rehabilitation, the Senior Community Service Employment Program, Veterans services, Families First, RESEA, youth programs, workshops, and job fairs. These coordinated efforts connected dislocated workers with resources and support to help them navigate the transition and prepare for their next employment opportunity.

Performance & Fiscal

On Target | Approaching Target | Off Target

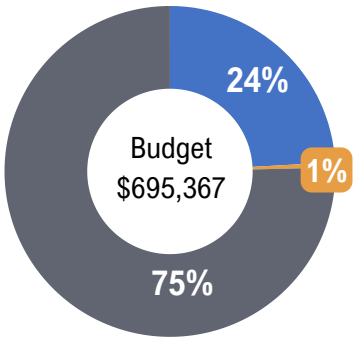
	Adult	Dislocated Worker	Youth
Employment Rate 2nd Quarter After Exit	98.6% Goal 89.8%	80.0% Goal 88.3%	74.1% Goal 80.6%
Employment Rate 4th Quarter After Exit	86.9% Goal 84.3%	75.0% Goal 83.0%	71.4% Goal 80.2%
Median Earnings 2nd Quarter After Exit	$9,500 Goal $8,400	$11,470 Goal $8,100	$6,172 Goal $4,776
Credential Attainment Within 4 Quarters After Exit	86.6% Goal 79.9%	100.0% Goal 81.8%	62.5% Goal 65.0%
Measurable Skills Gain	73.8% Goal 77.5%	92.3% Goal 79.0%	77.7% Goal 72.2%

Adult



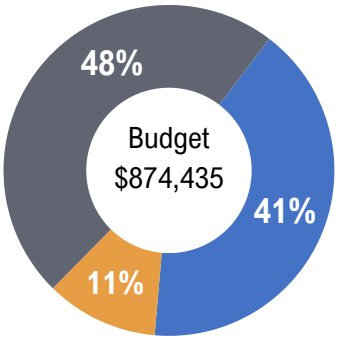
Expended	$125,333
Obligated	$96,384
Balance	$669,619

Dislocated Worker



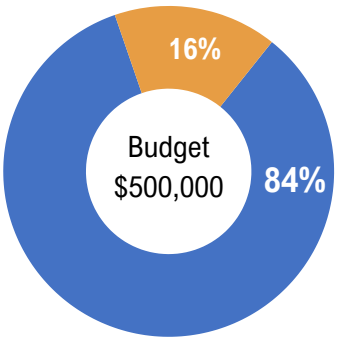
Expended	$168,737
Obligated	$1,929
Balance	$524,701

Youth

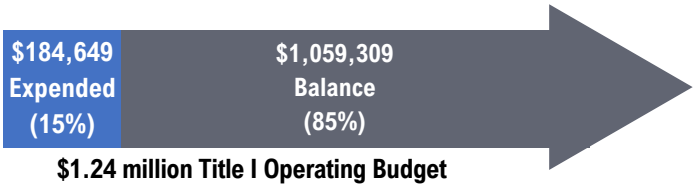


Expended	$362,526
Obligated	$92,986
Balance	$418,923

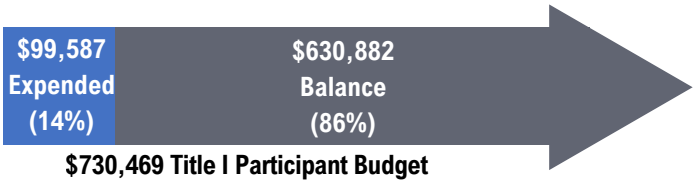
Statewide



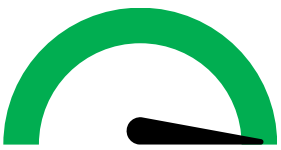
Expended	$420,417
Obligated	$79,583
Balance	$0



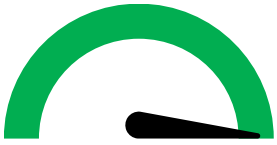
$1.24 million Title I Operating Budget



$730,469 Title I Participant Budget



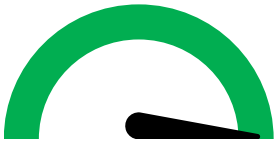
58.9% / 40%
MPCR



30.5% / 20%
Work Experience



29.1% / 35%
PY25 In-School Youth



36.7% / 35%
PY26 In-School Youth

SOUTHWEST TENNESSEE AMERICAN JOB CENTER LOCATIONS

Chester Specialized AJC
TCAT Henderson, 1449 White Ave
Henderson, TN 38340
(731) 989-5160

Decatur Specialized AJC
TCAT Crump-Parsons, 256 W 9th St
Parsons, TN 38363
(731) 503-8853

Hardeman Specialized AJC
TCAT Jackson Whiteville Campus
1685 US-64
Whiteville, TN 38075
(731) 658-4073

Hardin Affiliate AJC
1565 Wayne Road
Savannah, TN 38372
(731) 438-3433

Haywood Specialized AJC
TCAT Jackson Brownsville Campus
401 Westlake Way
Brownsville, TN 38012
(731) 772-0603

Henderson Affiliate AJC
80-B South Broad Street
Lexington, TN 38351
(731) 249-7036

Madison Comprehensive AJC
1124 Whitehall Street, Suite 100
Jackson, TN 38301
(731) 668-2040

McNairy Specialized AJC
134 N. 3rd Street
Selmer, TN 38375
(731) 645-7264

Mobile American Job Center
On-site recruitment & assessment
Self-book by emailing:
CareerCoach.Info@tn.gov

Virtual American Job Center
24/7 Online Access to
AJC Information
TNvirtualajc.com

Southwest TN Workforce Board
208 N. Mill Avenue
Dyersburg, TN 38024

Southwest Tennessee WORKFORCE Development Board

On-site programs: Adult, Dislocated Worker, Youth, Labor Exchange, Families First, Vocational Rehabilitation, and Adult Basic Education.

SOUTHWEST TENNESSEE WORKFORCE BOARD STAFF

Jennifer Bane
Executive Director

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LeAnn Lundberg
Director of Facilities & Computer Services

Ariel McGahey
Director of Operations

Ginger Powell
Deputy Director

Margaret Prater
Workforce Consultant

Derrick Quinn
Asst. Director of Performance & Compliance

Laura Speer
Director of Performance & Compliance/EOO

Asia Tatum
Finance Clerk

Terry Williams
Assistant Director of Finance

Holly Wood
Business Services Representative

OUR MISSION

The mission of the Southwest Tennessee Workforce Board is to develop a quality workforce system to meet the needs of area employers and job seekers.

OUR VISION

Southwest Tennessee is an area where business and industry thrive based on the availability of a skilled workforce and a robust talent pipeline, and where increasing wealth fuels prosperous communities and a high quality of life.

AmericanJobCenter TENNESSEE

@SWTNjobs

TNworks.org

Search for jobs, create a resume & more at jobs4TN Employing. Educating. Informing.

@NWSWTNAJC

TTY711

This project is funded under an agreement with the State of Tennessee. Auxiliary aids and services are available upon request. EOE. TDD Dial 7-1-1. 11 Nov 2026